

We strongly believe that programmes built around health, education and sports are fundamental to the total-wellbeing and development of our children and communities. We at Sagicor continue to demonstrate our commitment to the development of Jamaica through Health and Education.

Our Primary activities under the Spending Time Shaping Lives umbrella are the Sagicor Sigma Corporate Run, the largest road race in the Caribbean; the Jamaica Teachers Association/Sagicor National Athletic Championships held each year benefitting over 4000 students across Jamaica; and our robust scholarship programme which awards over 220 educational grants each year.

### **Sagicor Group Vision, Mission and Values**

Sagicor's vision is "To be a great company committed to improving the lives of the people in the communities in which we operate".

### **Sagicor Group Mission**

Sagicor is committed to the development of our staff, agents and the wider community that we serve, providing high quality financial solutions and outstanding service to our customers, while earning superior returns for our shareholders.

### **Sagicor Group Values**

A great company committed to improving the lives of people in the communities in which we operate. Our Values dictate who we are our S.C.R.I.P.T. guides our action.

#### **SERVICE**

- We will always remember that the customer is the reason for our work.
- We will always make every effort to go above customer expectations.
- We will always support our colleagues, because exceptional service is a team effort.
- We will always 'do it right, do it fast, and do it now'.

#### **COMMUNICATION**

- We will always share information.
- We will always encourage and accept feedback.

→ We will always listen and seek to understand the needs of others.

→ We will always facilitate open discussion.

## **RESPECT**

→ We will always be courteous and polite.

→ We will always be open to the views of others.

→ We will always challenge ideas, not people.

→ We will always maintain confidentiality.

→ We will always respect other people's time.

## **INTEGRITY**

→ We will always deliver on our word.

→ We will always do what is ethical.

→ We will always lead by example.

→ We will always accept responsibility and hold ourselves accountable.

## **PERFORMANCE**

→ We will always be passionate about exceeding expectations.

→ We will always embrace creativity.

→ We will always meet deadlines.

→ We will always recognize good work.

## **TEAMWORK**

→ We will always invite collaboration.

→ We will always value diverse values.

→ We will always support others to achieve their goals.