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Service Excellence
December 03, 2018

"Your assistance, pleasant personality and prompt customer service was greatly appreciated."

Written of Dawn Alleyne, Call Centre Team, Barbados.

"Renee has always been sound and responsive as my representative."

Written of Renee Barrow, Underwriting Broker Team, Barbados.

"Thank you for your attention and co-operation – it tells me that other "1st world" countries also need to improve their customer service."

Written of Estrian Danzell, Underwriter, Trinidad & Tobago.

"I am pleased with everything, Angela knows her job. She is very professional and intelligent...We negotiated a reasonable premium."

Written of Angela King, Supervisor: Direct Underwriting Team, Barbados.

"From the time you answered my call to the end of the transaction and the follow up, you have been a pleasure to deal with."

Written of Salisha Sandy, Claims Officer, Trinidad & Tobago